

Instructions for Fecal Coliform or *E. coli* Notice–Non Community (Tier 1)

Template on Reverse

This template is intended for systems where consumers will not be able to boil water. See the instructions below on how to modify this template for other situations. Since exceeding the fecal coliform or *E. coli* maximum contaminant level is a Tier 1 violation, you must provide public notice to persons served as soon as practical but within 24 hours after you learn of the violation (R309-220-5(2)). During this time period you must also contact the Division of Drinking Water (801-536-4200). You must use one or more of the following methods to deliver the notice to consumers (R309-220-5(3)):

- Posting in conspicuous locations
- Hand or direct delivery
- Radio
- Television

You may need to use additional methods (e.g., newspaper, delivery of multiple copies to hospitals or clinics), since notice must be provided in a manner reasonably calculated to reach all persons served.

The language to encourage distribution of the notice is included on this notice; however, if you post this notice, omit the mandatory language to encourage distribution, as it is not needed since posting makes the notice available to everyone who passes by. If you modify the notice, you must leave the health effects language in italics unchanged. This language is mandatory (R309-220-8(4)).

Instructions to Consumers

You may need to modify the instruction based on your system type. For instance, at a campground, you might tell consumers to boil the water before drinking or using for food preparation. Instructions also should depend on whether your system has elevated nitrate levels.

Alternative Sources of Water

If you are selling or providing bottled water, your notice should say where it can be obtained. Remember that bottled water can also be contaminated. If you are providing bottled water, make sure it meets the standard for bacteria and other contaminants by contacting the bottler and asking for the most recent test results.

Corrective Action

In your notice, describe corrective actions you are taking. Listed below are some steps commonly taken by water systems with fecal coliform violations. Use one or more of the following actions, if appropriate:

- We are chlorinating and flushing the water system.
- We are increasing sampling for coliform bacteria.
- We are repairing the wellhead seal.
- We are repairing the storage tank.

After Issuing the Notice

Make sure to send the Division of Drinking Water (PO Box 144830, SLC, UT 84114-4830) a copy of each type of notice and a certification that you have met all the public notification requirements within ten days after issuing the notice (R309-105-16(2)).

It is a good idea to inform your consumers when the violation has been resolved, especially if you have regular customers. Call the Division (801-536-4200) for further information.

WARNING

DO NOT DRINK THE WATER

Fecal coliform [or *E. coli*] bacteria were found in the water supply
on [date]

Bottled water is available from _____]

Possible Health Effects

Fecal coliforms and E. coli are bacteria whose presence indicates that the water may be contaminated with human or animal wastes. Microbes in these wastes can cause diarrhea, cramps, nausea, headaches, or other symptoms. They may pose a special health risk for infants, young children, and people with severely compromised immune systems.

People at increased risk should seek advice about drinking water in general from their health care providers.

Steps We Are Taking

[Describe corrective action.]

We will inform you when additional samples show no coliform bacteria and you may drink the water. We anticipate resolving the problem within [estimated time frame]. For more information, please contact [name of contact] of [system] at [phone number] or [location/address].

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

State Water System ID#: _____. Date distributed: